

Remote Support & Management PC – Mac – Tablet – Smartphone – Embedded device

Release Notes

Release

Product: Remote Desktop Guest for Windows

Version: 18

Build: 2020-104 Shipping from: 25.05.2020 Release Type: New build



Introduction

This is a build update to version 18. It contains bug fixes and enhancements. For perpetual licensed users, a new license key is not needed.

New features and enhancements

✓ Guest can show Skin for Windows PCs

A Skin is used for mobile devices to provide an image of the device with active buttons. Now it is also possible to define a Skin to be used when connected to a Windows Host. An example of use is for remote control of equipment run by a Windows based PC, as a Skin can be created to resemble the equipment or part of the equipment, e.g. a panel with active buttons.

The wisemo.ini file on the Host PC is used for defining a Device ID. The Guest use the Device ID for downloading the Skin and to show the correct Skin. Host build 2020-104 or later is required.

Bugs fixed

✓ Rare in-ability to connect, when using Windows security

Windows sometimes reported an un-expected error, when the Guest used the setting: "Use current login credentials". The result was inability to connect to the Windows Host. Now the Guest will prompt the user to manually enter his login credentials in case Windows returns such error.

