



# Remote Control

Why do over half of Fortune 100 companies use Netop Remote Control? Because security matters. Netop is the most secure, trusted and scalable remote support software solution on the market today. We've been helping customers grow their enterprises with secure remote control and support for workstations, servers, embedded systems and mobile devices for 30 years.

*“Outstanding performance... many security features ... wide platform support ... the most complete remote control/management solution.”*

- NETWORK COMPUTING

## The Remote Access Experts

Netop enables secure remote access and efficient remote control to the widest range of operating systems and devices available. Our flexible support solution is designed to work within any environment, however complex.

## Ensure Security and Compliance

Our enterprise-class solution reduces network attack surfaces – enabling access without increasing risk. Netop's multi-factor authentication options and advanced security measures help businesses exceed the toughest compliance standards, including PCI, ISO, FIPS and HIPAA.

## Consolidate Your Support

Netop Remote Control gives IT pros a single, consolidated solution for accessing and supporting all of the devices and users on their network. This translates into more efficient user of resources, faster issue resolution and improved customer satisfaction.

## Manage Access Centrally

Netop gives you a central hub for managing devices and users, making it easy to securely manage access by off-network staff and vendors. Our advanced security measures give you granular control of users, complete logging of activity and recording of remote sessions.

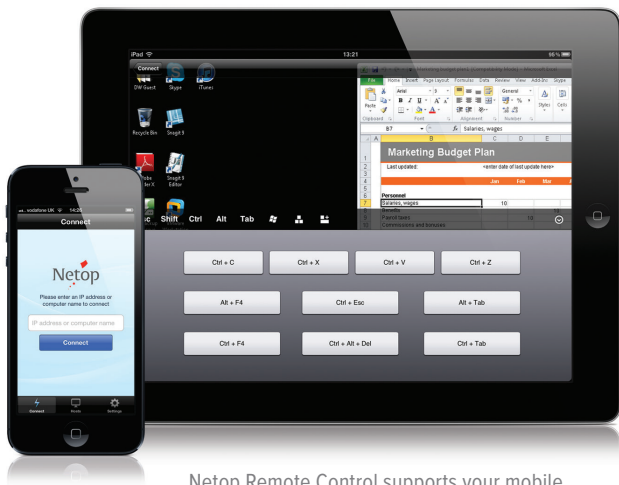
## Reach Beyond Your Network

Netop's web-enabled remote access solutions deliver borderless connectivity. You can securely access devices outside of your LAN – including POS systems and production networks - without maintaining open ports or VPNs.

## BENEFITS

- Secure remote control compliant with industry standards
- Enterprise-class security architecture
- Broad platform support for end users and devices - including mobile devices and production technology
- Scalable and flexible solution for complex environments
- Detailed audit trails, session recordings and multi-factor authentication
- Web-enabled access for vendors and mobile employees
- Secure tunneling for access between devices without the need to configure VPNs.

# Secure remote access & control. Anyone. Anywhere. Anytime.



Netop Remote Control supports your mobile workforce - from anywhere.

*“With many features for communication and collaboration, Netop Remote Control is the ideal tool for Support and Helpdesk environments.”*

- PC MAGAZINE (ALLEMAGNE)

*“Netop Remote Control helps protect our IT environment and data and helps us live up to various security standards.”*

- REGION ZEALAND HEALTH SERVICES

PLATFORM SUPPORT ACROSS YOUR ENTERPRISE



**Netop**

[www.netop.com/remotesupport](http://www.netop.com/remotesupport)

**akeydor**

[www.akeydor.com](http://www.akeydor.com)

Michael Chatziliadis

[mc@akeydor.com](mailto:mc@akeydor.com) | Tel.: +30 6930 570 675

## Advanced Remote Control and Support

- Enterprise remote support for anyone, anywhere, anytime
- Support and manage workstations, servers, POS, embedded systems, and mobile devices
- Broad platform support: Windows, Mac, Linux, Citrix, Windows Mobile, and CE
- Reach your mobile workforce securely through any Internet connection
- Easily manage virtualized environments and remote control VDI desktops

## Trusted and Secure Remote Access

- Strong encryption with up to 256-bit AES ensures data integrity
- Centralized 2 and 3-factor authentication protects from unauthorized access
- Superior integration with Directory Services, RSA SecurID and smart cards
- Granular control over all user permissions through individual or group policies
- Monitor, log and investigate with customized audit trails and session recordings

## Lower the Cost of Support

- Consolidate your remote tools into one secure enterprise solution
- Manage system services, registry, processes, hardware & software information
- Provide real-time, secure user support inside or outside of your network
- Troubleshoot problems without interrupting end-users or critical processes
- Scalable to any size business and easy to deploy across networks

## Meet Security Compliance Regulations

- Lower the cost of demonstrating compliance with complete audit trails
- 256-bit AES encryption protects data and meets regulatory standards
- Achieve PCI, ISO & HIPAA compliance requirements for authentication & encryption
- Data transmission protected with FIPS 140-2 standard algorithms
- Meet government, healthcare and financial services security requirements

## Powerful and Flexible Support Tools

- Create encrypted tunnels to access devices without the need to configure VPNs
- Securely manage non-graphical systems and centrally control access to application ports
- Communicate with end-users through chat, annotation, audio & video
- Share screens, run applications and transfer files with anyone, anywhere